Network Operation Centre Engineer

Responsibilities:

- Responsible for the first level support in daily Data Centre operations as well as customer support.
- To perform scheduled system health check, data back-up services, M & E equipment checking and management of cabling. To monitor condition of network and all facilities in Data Centre on 24 hours basis.
- To carry out first level troubleshooting, log incident case and proper escalation.
- To follow up and preparation of incident reports for every reported incident until case closes.
- To update and maintain the latest information of customer, inventory list and related documentation.

Requirements:

- Minimum Diploma or equivalent in Information Technology, Computing, Engineering (Computer/Telecommunication) or in related discipline.
- Knowledge in networking, Linux, Apache, Windows NT/2000 and UNIX. Candidate who has Cisco Certified Network Associates (CCNA) or Data Centre related certification will have an added advantage.
- At least 1 - 2 years of working experience in similar functions.
- Fresh graduates are encouraged to apply. Initiative, hardworking and highly committed.
- Good interpersonal and communication skills in both English and Bahasa Malaysia.
- Able to work independently as well as within a team.
- **Willing to work on shift hours.**