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Information about the graduate study programme	Area: Management of Technology (MoT) iKohza: - Date of registration: 7 February 2013 Field of study: Engineering Management Name of main supervisor: Prof. Dr. Nooh Abu Bakar Name of Co-supervisor: - Research abstract: To be attached
Educational background	Institute of FMM, Kula Lumpur, Jun 2012 – Dec 2012: Certificate of Quality Engineer (American Society for Quality, ASQ) University of Technology MARA, Dec 2008 – Dec 2010: Master Degree in Engineering Management University of Science Malaysia, July 2009 – July 2012: Bachelor Degree in Mechanical Engineering
Award	-
Working experiences	Hicom HBPO Sdn Bhd (Subsidiaries of DRB-Hicom) Shah Alam, Sleangor Quality Manager Business nature : Design, develop, assembly and logistic of Front End Module (FEM)
	 Experiences: Develop FEM production process together with Project and Operation team in Pekan Process benchmarking: Visit HBPO plant in Meerane, Germany and Pamplona, Spain Process mapping and line balancing analysis Process set up and lay out Inventory management system Reporting system Develop the business process of company Establish business process blueprint for approval Operation risk analysis and feasibility study – SWOT analysis

- Business planning for 5 years and 10 years.
 3. Develop quality management system Established Quality Manual including Quality Policy and Quality objective for COO approval. Make and implement the quality procedure according to process interaction.
 4. Manage ERP system (BAAN) together with supplier - Implementation of BAAN system for process supply chain and financial report - Data input for components and finished goods
 5. Manage company KPI report and countermeasure action Guide all engineers and executive to execute the company iniatives plan. Collect the performance data for KPI review Report to COO for monthly KPI achievement
 Dealing with government agency such MIDA, ECER, Customs, Local Authority, MITI
7. Handling manpower of 9 persons
EP Polymers Sdn Bhd (Subsidiaries of EPMB) Shah Alam, Selangor Head of Quality and Inventory Department (Assistant Manager) Business nature : Design, develop, assembly and logistic of Intake Air Fuel Module (IAFM) EP Polymers Sdn Bhd (Subsidiaries of EPMB) Shah Alam, Selangor Head of Quality Department (Assistant Manager)
Business nature: Design, develop, assembly and logistic
of Intake Air Fuel Module (IAFM)
 Experiences: 1. Managing Quality and Inventory department 2. Appointed as Quality Management Representative Established Quality Manual including Quality Policy and Quality objective for COO approval. Make and implement the quality procedure according to process interaction.
 Internal Lead Auditor Liaises with Customer on quality improvement Control in-house quality production Monitor supplier quality performance Implement Environmental Management System (ISO 14001) Lead the ERP implementation in organization Lead the cost reduction activity

Sharp Manufacturing (M) Sdn Bhd
Batu Pahat, Johor
Engineer of Engineering Department – Project and
Development
Business nature: Design, develop, manufacturing,
assembly and logistic of Home Electrical Appliances
(VCR, DVD and Television)
Experiences:
1. Joint development with Sharp Japan for DVD
player and DVD writer
- Each new model or improvement model
introduction, the final design is come from
Sharp Japan.
- The design package transferred to Sharp
Manufacturing Malaysia for local development
except critical parts such as laser pick-up,
spindle motor, and pick-up motor.
 Project kick-off between procurement, production, production engineering, quality
assurance, logistic and engineering
departments started with introduction of model
prototype, BOM list, technical requirements,
and master project schedule.
Upload the BOM list into SAP system
 Once the process flow is identify and confirm,
BOM list is uploaded into SAP system
- Drawing / technical specification softcopy also
uploaded into the system for info sharing
purpose.
3. Prepare the development schedule
- Procurement department invited all related
suppliers and request for quotation RFQ.
- The quotation is including equipment and
consumable
 Once the quotation selected and approved,
development schedule is prepared for every
items.
4 Develop local part with local averation
4. Develop local part with local supplier
 Appointed supplier started review the design with related departments.
- Tooling design is executed after all
requirements are mentioned clearly and
accepted by supplier.
- Series of tooling development started with
"katago", 1 st sample trial, second trial, buy off
tooling, production trial, pre mass-production,
and mass production.
- The development and installation of equipment
or production conveyor started after 1 st sample
trial and by production trial.

 5. Set up in house production assembly process Production assembly process is including receiving bay from logistic, sub-assembly process, main process, and completed assembly units. Set up in house production needs clean room and anti-static wristband and mat. Aging tester (with temperature 40°) in production shall be controlled.
 6. Conducting durability and reliability test in house The development series is not completed without durability and reliability test. Durability test such as drop test and vibration test Reliability tests are like aging test in different temp, functional consistency test and bug test.
 7. Solving part and process development problems Development problems or findings divided to two, (i) in-house issue or (ii) supplier issue. Supplier issue will be handled by quality assurance department for parts problem and production engineering for equipment problem Engineering department would solve in-house issue and after-market issue. Case study: High internal process rejection; (i) DVD error rate over than specification (38%) cause of problem: laser pick-up adjustment not optimum (ii) Laser pick-up tilt adjustment out of specification (22%) (iii) Aging 90 minutes rejection (17%)
 8. Involve in cost reduction activity As part of business target, engineering department is responsible to find cost reduction by design after 6 months mass production. Case study: Reduce raw material consumption by design change – Top cover of DVD mechanism reduce 45% from total raw material consume Case study: Change the packaging standard – Increase quantity of spindle motor from 200 pcs / pack to 300 pcs /pack
 9. Implementing of Restriction of Hazardous Substances Directive (ROHS) One of toughest issue is new Euro regulation introduction, to ask all electronic company to fulfil the ROHS requirements before export to Euro.

	 Case study: ROHS implementation in Sony products – It restricts the use of the following six substances (i) Lead (Pb), (ii) Mercury (Hg), (iii) Cadmium (Cd), (iv) Hexavalent chromium (Cr6+), (v) Polybrominated biphenyls (PBB), (vi) Polybrominated diphenyl ether (PBDE) in the parts or process. It is new requirements in Malaysia, cost impact is so high but has to implement.
Publication	Journal
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